



**MAKE AN
IMPACT**

NEWSLETTER

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EDITORIAL

From the Chair.

2019 has been an overwhelming year for OSALL. After endless emails between Patrick Bracher and the Executive Committee on the OSALL Constitution, I am happy to announce that our constitution has been adopted and it is now official. We are in the process of registering OSALL as an NPO and hopefully that will be completed by early 2020.

Juta has treated the Joburg members to an amazing afternoon of socialising and networking on the 26th October 2019, we are forever grateful to our sponsors.

The OSALL committee wants to thank all the members for their participation and commitment during the past year. Have a wonderful holiday period and we hope to see you in 2020 with a very exciting programme.

Karabo



News

50TH BIALL CONFERENCE 2019

By Karabo Moleya

Bournemouth International Centre
13-15 June 2019
50 not out: past, present, future!!

It was an absolute honour for me to attend the BIALL conference this year not just as an OSALL member but as the current OSALL chair and to celebrate the 50th BIALL 50th birthday with fellow colleagues who have since become friends.

It took a 16 hour flight from OR Tambo International Airport via Dubai to finally land at Heathrow on my birthday, 12th June. A further 70 km bus ride to Bournemouth, a coastal resort town on the south coast of England, which is commonly known for its peaceful gardens and a mild climate.

In the evening of the 12th, we had the International Delegates dinner hosted by BIALL's President Duncan Speight at the Level 8 Sky Bar at the Hilton Bournemouth. What a way to end a birthday away from home.

The Conference:

The BIALL President opened the conference by inviting all delegates from International law library organisations to address the conference; this was my opportunity to brag about OSALL and its awesome members. I outlined our mission statement, informed them of our objectives and used the opportunity to invite them to 2020 SAOIM Conference.

The 1st session was presented by David Allen Green and it was on Reflections on Brexit. David's session had 3 parts: 1. Now, 2. How we got there, and 3. Information on Brexit.

At the end of the session Allan, shared the following sources and Books on Brixit.

Other sources:

1. Parliament: good source if not on the floor. Select Committees = god. Commons/Lords produced exceptional reports. Full transcript Q&A – information provided by expert bodies are worth reading
2. HC Library: produce objective, sourced briefings
3. EU: exceptionally good, cross referenced timelines (when it wants to share)
4. Thinktanks: [Centre for European Reform](#) (CER) and the [Institute for Public Policy Research](#) (IPPR). Generally impartial, clear/accessible.

5. Journalists: Brussels and Irish press very good. Read Irish papers on Backstop.
6. TradeTwitter: explains Trade Talks

Books on Brexit

1. Kevin O'Rourke, *A short history of Brexit*
2. Fintan O'Toole, *Heroic failure: Brexit and the politics of pain*
3. Ivan Rogers, *9 Lessons in Brexit*

Interesting sessions:

Designing client-centred knowledge services (Sophie Thompson, Osborne Clarke LLP)

This session was practical based.

Design Thinking is a methodology that is used to innovate and solve business problems. Service Design is about applying design thinking and design methodologies into material products.

The end goal of this exercise is to create an experience over time meeting functional and emotional needs of your customers.

The following steps were outlined:

1. research – practice empathy, discover customer experience, create customer journey maps
2. ideate – Quantity over quality; wide-thinking to narrow
3. prototype – think by making [similar to agile], make as visible as possible, collaborate/insights from others, work out a way to visualise it.
4. Implement – build and launch, social/iterative; people/rollout– focus on people and involve them in the process.

Open and collaborative management: a way to foster a culture of innovation (Ron Wheeler/Boston University School of Law)

I found this quite interesting because it is something most librarians struggle with:

How do you draw people out so they participate? Usually set a goal in their appraisal – reinforce that they usually have something unique to offer as everyone has different expertise and we need to hear it. Allowing people to make decisions?

Evaluation of staff – how does it fit in?

Annually – set goals such as doing research services, training users, developing roles – publish an article, develop marketing skills, project manage an event. The important thing is collegiality and mutual respect.

Plenary Session 2: The Social Media Revolution? The impact on lawyers and law firms (Kevin Poulter/Freeths LLP)

Social Media has become an integral and often critical part of our everyday lives. Lawyers are no different. But even in an era of light touch regulation, the expectation of and on lawyers remains high.

Lawyers use social media for networking, profile raising, self-promotion, research, commercial awareness sharing opinions and client communication. But you still need to choose the right platform for services. (e.g. the Supreme Court uses YouTube as first port of call for their Law Reports). See example: [Poole Borough Council v GN \(through his litigation friend "The Official Solicitor"\) and another](#)

Lightning talks:

Beauty is in the eye of the statistician (Anneli Sarkanen/Fieldfisher LLP)

Increasingly data is being presented in a graphical form in order to tell a story of the data it represents.

The future ready lawyer (David Bartolone/Wolters Kluwer Legal & Regulatory International Group)

Faced with increasing information complexity, changing client demands and shifting market forces, legal professionals are turning to technology to help achieve better outcomes.

Kluwer Report: [Tech 'leading' firms are most profitable](#) (Wolters Kluwer Survey)

Developing an interactive task-based research map for users (Karen Brown/Dentons)

This talk focused at the aims of the projects, the design and development process and what we learn along the way.

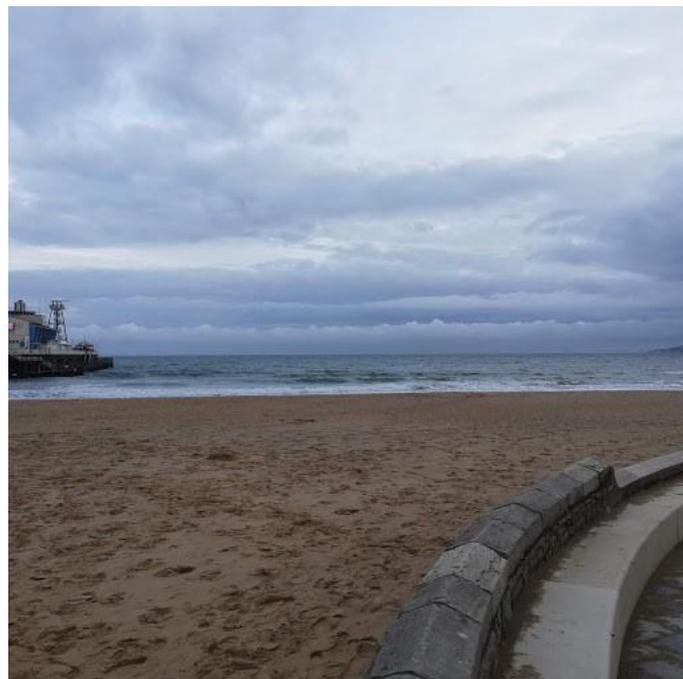
Taking over change initiatives (Shaunna Mireau/Canadian Association of Law Libraries)

All improvements start with knowing the state of something. Law Librarians with expertise in the reference interview can play a role in the firm continuous improvements and other change initiatives.

Parallel Session 2: Open and collaborative management: a way to foster a culture of innovation (Ron Wheeler/Boston University School of Law)

Open management had been described as the idea that by breaking down some traditional organisational hierarchies and making the majority of decisions and management procedure transparent, employees begin to essentially self-manage..

Evening at Aruba Restaurant & Bar – sponsored by Justis.



Day 2

Plenary Session 4: The changing legal landscape (Rt Hon the Baroness Hale of Richmond DBE)

Willi Steiner Memorial Lecture

Lady Hale was a student when Willi Steiner was the Cambridge Law Librarian. (He was a founding member of BIALL and also worked at LSE and AILS)

5 key developments in UK law since then:

- Judicial Review
- EU Law
- Human Rights
- Equality
- Devolution/Revolution of Supreme Court.

Explosion of JR:

1964: Importance of role of case *Ridge v Baldwin* [1964] AC 40 – doctrine of natural justice

1968: *Padfield v Minister of Agriculture, Fisheries and Food* [1968] 1 A.C. 997

1969: HL Foreign compensation Act 1950 s.4(4) – valid determinations removed from JR.

Last month: SC held regulation investigatory Powers – not valid, landmark decisions but procedure still back in the 17th Century. Law Commission – 1967 considered remedies could be consolidated. Printed 1979. It's ever more apparent procedures needed reviewing. JR: new order 53 bought in in

1977. Extent of JR mushroomed: figures before 1974 – 160 leave to seek JR, 1998 more than 4,500 – mainly Asylum and Immigration.

JR substantial decision – Gina Miller – notice of UK not to withdraw from EU (Article 50) without act of Parliament permitting government to do so. *R (Miller) v Secretary of State for Exiting the European Union* [2017] UKSC 5. Parliament 1st reading of EU (Notification of Withdrawal) Bill 2017 resulted. Reminiscent of 17th century battles between Parliament/King – King can't unmake law. SC principle accepted (EC Act 1972 – all 11 SC judges sat (result: 8 to 3). Theresa May does not have power to enact Brexit alone but must consult MPS. The outcome broke new ground in the public perception of the Court.

Conclusion:

"Law Librarians must be equipped with resources that will make the lives of legal practitioners as easy as possible."

Product showcases (during lunch)

Plenary Session 5: Let's (not) talk about Artificial Intelligence (Robin Chesterman/Justis)

AI is a term so used so broadly that it is meaningless. When an increasing number of products is powered by AI this is a problem in the legal sector where legal professionals want to know absolutes including why their software tools deliver the results they do.

The session looked at a number of those techniques, to give non AI experts a sense of the type of problems that these techniques are suited for and those that are not.

Day 3

Plenary Session 6: Creating an inclusive culture (Ron Wheeler/Boston University School of Law and Helen Ouseley/Freshfields)

Diversity is about everything, not just something you can tick off, his anecdotes are around race, height and sexual orientation because they affect him directly, but what he says can be applied across diversity. Diversity is about any difference: introversion/extroversion. They can be anything that makes us feel different, not just the obvious.

Our hidden identities are the most defining in our life, foundation beliefs, the elements of your life e.g. being a child of a cancer survivor. Bring us together more than what politics like to bring together – more divisive, ore common things we have but we focus on the differences – micro aggression, micro insults – inconsiderate, subtle, unconscious e.g. a credit to your race. Meant well but he felt singled out, belittled, insulted. Message = not as professional. Intent not to hurt feelings. Result = opposite.

His Purpose – not to make people scared to speak but if we make people aware of what upsets us, we can move beyond it.

On empathy essay (July 12, 2016), Ron was coming back from BIALL and here was the mass shooting in Orlando. Within the essay, Ron's journey towards empathy sheds light on how he used hatred in his life, this part of his journey he finds embarrassing. His point: We can all receive unfairness and we can all be perpetrators.

Bridging the gap between university and practice: findings from a study on legal research education (Matthew Terrell/Justis)

8 month research by Justis

Exploratory research

Questions

Focus groups – 70 universities

Findings: support; comms; opinions; teaching; access/awareness

Lack of confidence – lack of communication between staff to student and staff to staff

Front loaded with information struggled to retain

Stages

Completely online

My Bournemouth visit ended with a visit to the Russell – Cotes Art Gallery and museum courtesy of my assigned buddy, Denise Watkins who had since become a dear friend.

I would once again like to thank AMS, BIALL, OSALL and my employer Fasken for giving me the opportunity to attend the 2019 BIALL conference, to learn, network, and represent the Law Librarianship profession,.

Bournemouth in Pictures:



AFRICAN LIIS AND LAWS.AFRICA ARE BUILDING THE LARGEST FREE AND OPEN ACCESS REPOSITORY OF AFRICAN GAZETTES

By Mariya Badeva-Bright



Legal certainty demands that public information is accessible, authoritative and available for verification. The Government Gazette is the official government publication for disseminating legislation, rules and other legal information. In African countries, the Gazette is often very difficult to find, and is generally only available in paper format and at a price. We have created Gazettes.Africa (<https://gazettes.africa>) to make this crucial source of government information freely available on the Internet.

Why gazettes?

The Government Gazette, sometimes also referred to as the Official Gazette or Official Journal, is a periodical publication - print or digital - which authoritatively carries public and legal notices. The Gazette serves an important communication and record-keeping function, establishing certainty on promulgated legislation, rules, order or any document within the governmental public order that needs to be public. The Interpretation Act of South Africa, for example, makes the Gazette the default outlet of any government (national, provincial or municipal) information. Additionally, a myriad of laws require private entities to publish notices in a public way through the gazette - liquor licenses, company information, change of name, etc. It is only in exceptional circumstances that the President may proclaim a different method of publication of public information. This is the situation, with slight variations, in *most* countries around the world. Gazettes are a vital component of legal certainty and the rule of law. They are indispensable sources of information for the legal and justice sectors in any country. But this most basic and most public of all documents is surprisingly difficult to obtain in many African countries.

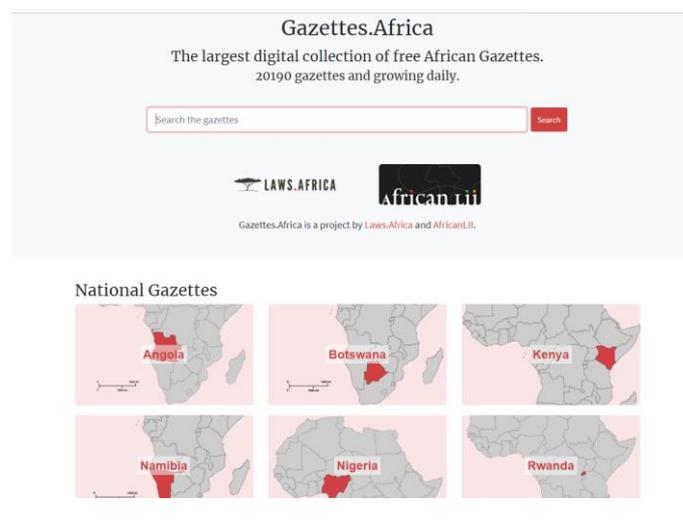
Gazettes.Africa

[Gazettes.Africa](https://gazettes.africa) aims to be the ultimate repository of freely available digital gazettes from Africa. Backed by a "Gazette Machine", which automates the recognition and storing of metadata, and aided by brilliant library students from the University of Cape Town, we have added over 20,000 gazettes in the past 2 months alone.

Visiting [Gazettes.Africa](https://gazettes.africa) today, you are able to browse chronologically through the gazettes of:

- Angola (2015 - 2019)
- Botswana (1997-1999; 2018)
- Kenya (1906 to date)
- Namibia (1990 to date)
- Nigeria (1957 - 2018)
- Rwanda (2004 - to date)
- eSwatini (1976 to date)
- Tanzania (2010 to date)
- Uganda (2000 to date)
- Zambia (2015 to date)
- Zimbabwe (1980 to date).

Botswana, Ghana, Mauritius, Mozambique, the Seychelles, Sierra Leone and South Africa are currently in preparation - most are digitized, but requiring further processing. The website offers a clean, simple search interface that allows users to freely search across jurisdictions, and filter results by country and gazette date.



Recipe found at <https://www.stork.co.za/recipes/sugar-cookies/>

Publications Noted



Compiled by:
Pieter du Plessis
Stellenbosch University



Journal articles noted

Law Library Journal 2019: Vol. 111, Iss. 2

Dingley, F. W. From Stele to Silicon: publication of statutes, public access to the law, and the Uniform Electronic Legal Material Act: p. 165

International Journal of Legal Information 2019: Vol. 47, Iss. 2

Alwan, H. B. National cyber governance awareness policy and framework: p. 70

Zhang, A. & Hart, J. Sustainable and Open Access to valuable legal research information: a new framework: p. 229

International Journal of Law and Information Technology 2019: Vol. 27, Iss. 2

Liu, H et al. Beyond State v Loomis: Artificial Intelligence, government algorithmization and accountability: p. 122

Schonberger, D. Artificial Intelligence in healthcare: a critical analysis of the legal and ethical implications: p. 171.

Law Library Lights 2019: Vol. 62, Iss. 4

Gerhard, J. A new (Apple) skin: thoughts on D.C., technology, and the Carnegie Library Apple Store: p. 27

Jorgensen, R. It's the little things that count: helping your students de-stress during finals: p. 19

Canadian Law Library Review 2019: Vol. 44, Iss. 3

Awywen, L. What's race got to do with it: law librarians, race, and the Reference Desk: p. 16

Kaufman, A. Building a monument in the mind: comparing early modern and contemporary legal reading through Sir John Doddridge's *the English Lawyer* and Glanville Williams's *Learning the Law*: p. 6

Legal Information Management 2019: Vol. 19, Iss. 2

Aman, H. The legal information landscape: change is the new normal: p. 98

Holborn, G. The emergence of professional law librarianship and the professional law librarian: the history of BIALl in context: p. 80

Ibbetson, D. Why ever should anyone need a law librarian? P. 92

Speight, D. Are we still needed? Reflections on the profession in BIALl's Fiftieth Anniversary Year: p. 75

Wiggins, S. Reflections on current trends and predictions for commercial law libraries: p. 94

AALL Spectrum 2019: Vol. 23, Iss. 5

Brammer, R. & Mehlhorn, S. Ask Your Friendly Library Chatbot: p. 14

Dyer, L., Harkins, B. & Pal, A. Creating library spaces that work: p. 36

Ward, K. & Wood, M. Making the switch to Open Source: p. 22

AALL Spectrum 2019: Vol. 23, Iss. 6

Alexander, A. Creating Successful Workplace Transitions: p. 20

DiDomenico, P. & Lee, J. Talking tech: first our books, and now our jobs: p. 50

Lawless-Collins, A. & Wight, K. The Benefits of Collaborative Purchasing: p. 24

McClure, D. & Steenken, B. Embracing messiness in the law library (without abandoning the checklist): p. 28

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Downing, N. The five-minute exercise: a method for using modified lectures in the legal research classroom: p. 1

Uhl, S. Applying user-centered design to discovery layer evaluation in the law library: p. 30

Legal Reference Services Quarterly 2019: Vol. 38, Iss. 3

Greenwood, R. Special collections in view: marketing and outreach as reference services: p. 102

Janoski-Haehlen, E. Robots, blockchain, ESI, oh my!: Why law schools are (or should be) teaching legal technology: p. 77

Information Technology and Libraries 2019: Vol. 38, Iss. 2

Han, S. Weathering the Twitter storm: early uses of social media as a disaster response tool for public libraries during Hurricane Sandy: p. 37

San, N. Information security in libraries: examining the effects of knowledge transfer: p. 58

van Veen, T. Wikidata: from "an" identifier to "the" identifier: p. 72

Information Technology and Libraries 2019: Vol. 38, Iss. 3

Conrad, S. & Stevens, C. "Am I on the library website?" A LibGuides Usability Study: p. 49

Lamanna, T. J. On educating patrons on privacy and maximizing library resources: p. 4

McDonald, C. & Burkhardt, H. Library-authored web content and the need for content strategy: p. 8

Schultz, T. A. Assessing the effectiveness of open access finding tools: p. 82

Computers in Libraries 2019: Vol. 39, Iss. 7

Geary, D. How to bring AI into your library: p. 32

Meyer, J. Bing vs. Google: What patrons should know about search: p. 12

Turner, A. Google Forms: for library technical services: p. 20

Breeding, M. The impact of OA: preparing for a new cycle of change in scholarly publishing: p. 9

Digby, T. & Phillips, R. Opening access to academic research via an institutional repository: p. 28

Journal of Library Administration 2019: Vol. 59, Iss. 6

Castro, R., Spina, C. & Xu, Y. Measuring space and furniture occupancy in academic libraries: from data gathering to visualization: p. 579

Dodd, J. Competency or capacity: measuring librarians' potential for success: p. 684

Journal of Library Administration 2019: Vol. 59, Iss. 7

Duncan, J. Confessions of an intellectual freedom novice: p. 786

Holley, R. P. Contradictory advice – a basic examination of decision making: p. 801

Poggiali, J. & Margolin, S. Peeking at the potty: learning from academic library bathrooms and advocating change: p. 743

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Rossmann, D. Communicating library values, mission, vision, and strategic plans through social media.

Weltin, H. & Schultz, N. Communities of practice as a professional development tool for management and leadership skills in libraries.

Library Leadership & Management 2019: Vol. 33, Iss. 4 (e-only)

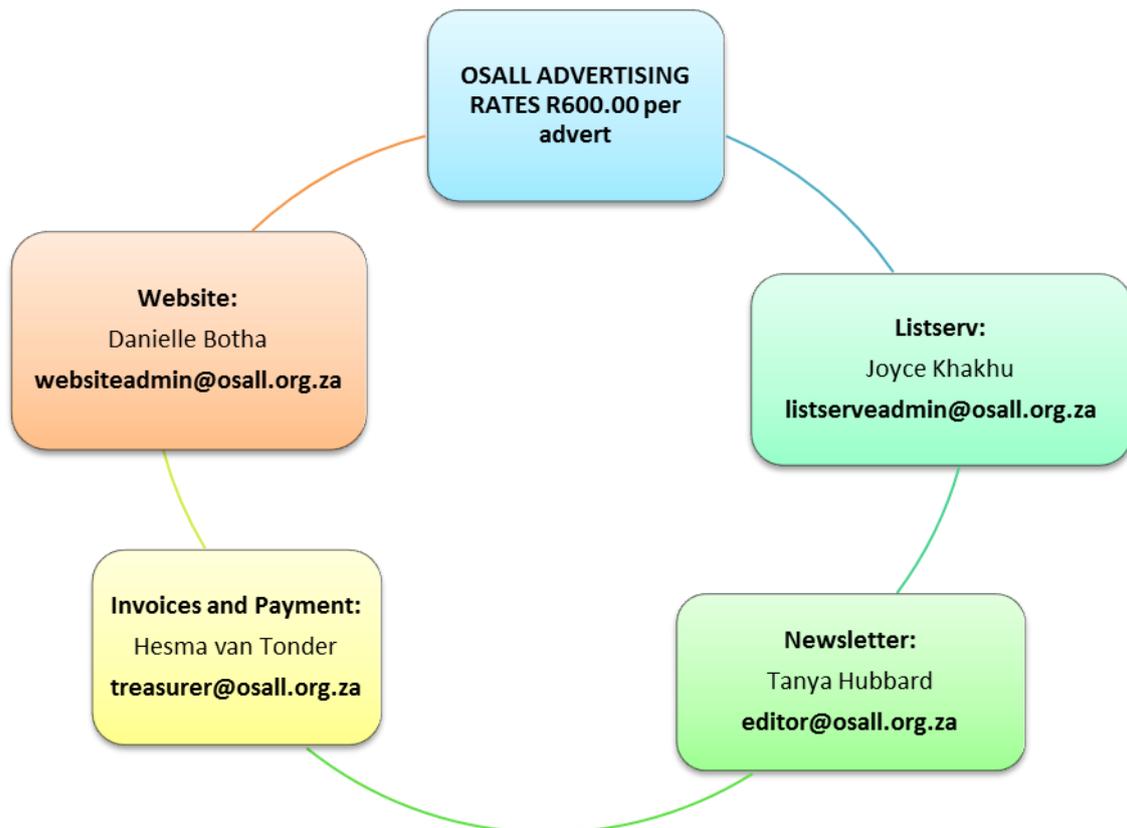
Rossmann, D. Narrative budgets: telling the story of your library's value and values.



A few pictures of the Year End Function
Hosted by Juta







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