



## NEWSLETTER

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## EDITORIAL

Welcome to the 1<sup>st</sup> issue of OSALL Newsletter.

It has been 2 years since the COVID 19 VIRUS became an unwelcome guest in our midst and placed South Africa under the first of many lockdowns. As we listened to 'Uncle Cyril's' notorious 'family meetings' we believed that it would only last three weeks, little did we know how a teeny-tiny, microscopic virus would completely change our lives thrusting us into unknown waters without any direction. "How could this be?" we asked ourselves. No matter how scared we were of the "new normal" life continues.

We are excited to be co-hosting the South African Online Information meeting 8-10 June together with the South African Online User group. We made sure to accommodate everyone from the Information space with presenters from Legal, Academic and Technology sectors. Thank you to all who have registered, see you all at the conference.

In this edition, we are reintroducing "People on the Move" column – please make sure to keep the editor in the loop of you career move so that we can share the wonderful news with the OSALL Community.

Our Annual General Meeting will be held in August and the committee is planning a physical meeting – more details will follow at a later stage.

As always, we're keen to hear from our members. If you have any suggestions, ideas for features or would like to contribute, please get in touch.

Best wishes

Karabo Moleya  
OSALL Chair

## News

### Rethinking law reports

By Louis Podbielski

Many years ago, law reporting was a noble and leisurely occupation. Court reporters (mostly senior advocates) would stop by the courts and gather printed judgments, then peruse them in their Chambers. When the pile of hard-copy judgments on their desk got large, they would send them off in bundles at the post office, addressed to the law reports editors who worked at the publishers, often with hand-written notes. Life and the law were simpler, with no email, no word files and no SAFLII. Lawyers handled all kinds of matters and the law reports were regarded as the official source.

Things are very different now. Our Constitution and an abundance of new legislation, plus all the social, economic and political issues in our society, generate an enormous amount of judgments. Think of the tenders, the numerous appeals as our government departments and politicians go to court, among the citizens trying to enforce their rights. Our South African case law is the most dynamic and interesting in the world, with many practitioners specialising in areas of the law. But have our law reports kept pace?

If you look at the old 1828 to 1946 provincial reports, you see the same style of flynotes, headnotes, annotations and indexing as used today. Not much has changed. The wordy and somewhat imprecise Coleman Selection Criteria at 2002 (1) SA 905 were refreshed and given a haircut at 2012 (4) SA 660 into something more concise. But the inherent problem remains – only “reportable” cases are selected, in the discretion of in-house editors.

Why is this?

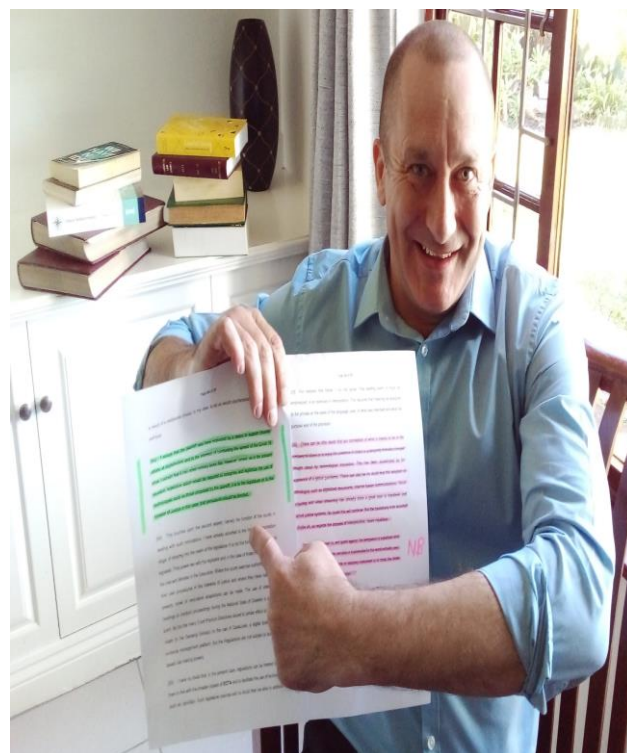
Each month's law reports are restricted to the page count of the printed book and can't be increased meaningfully because of printing costs and the intensive editorial processes required. It's a corporate limit of cost and editor head count. The selection criteria are used to reduce the new judgments to what can fit into the monthly print law report. And this has two consequences: firstly, that 90 % of the judgments are not reported; and secondly, that the publishing process takes two to three months from judgment date to the book being delivered to the practitioner. The online reports have to wait until the print book is full and completely typeset before they can be updated with that book. This narrow selection of “reportability” means that only a small slice of the cases is recorded in the noter-up used by researchers, Judges and practitioners to double-check cases. And the body of case law recorded in the reports for decades contains many cases reversed on appeal, overruled or not relevant anymore because they deal with legislation long repealed or where society, business and the economy have since developed. The value of a judgment lies within its paragraphs, not whether it has been made

“official” with selection by an editor. The traditional model of law reports needs a radical overhaul to meet the demands of our fast-paced and diverse legal environment. It's no good dressing up this old model with fancy and colourful online features or by putting a layer of Artificial Intelligence over it.

When we launched our case law service last year, we included three very recent cases a day in our 6 am emailer, which adds up to 60 a month. And we worked closely with our “early adopter” subscribers. And surprisingly, this was not enough for them. They wanted more! So, in close collaboration with these practitioners, we built a list of 48 legal topics which they can choose from. And now they get “real time” case alerts on their selected topics soon after they reach us from courts all across the country.

Having spent 10 years at Juta and 4 years at LexisNexis, I had a set way of thinking as a law reports editor. But since working with these custom alerts, I've had a case law epiphany. Instead of selecting only certain cases and discarding the ones that don't “make the grade” we are now reading and appreciating all the cases. There are some really interesting facts, issues and arguments in these “not reportable” judgments. And some great discussions and guidance given by the Judges. We read well over 4,000 judgments a year and there is so much more we can do to harness this abundance of case law coming out daily in our crazy, wonderful and litigious country.

“Watch this space!”



## People on the move

### Karabo Moleya

Bowmans hired Karabo Moleya as a library manager in the Johannesburg office in January 2022. Karabo was previously the knowledge manager at Fasken.

Karabo, well wishes at Bowmans and thank you for your leadership, guidance and many years of valuable service to OSALL.

### Yani Gaba

Yani Gaba joined Bowmans, Johannesburg in March 2022. Yani previously worked at ENSafrica. Yani returned to work from maternity leave. Congratulations, Yani.

### Patricia Makhoba

Patricia joins Fasken, Johannesburg in February 2022. Patricia takes up her new role as knowledge manager. Patricia started her library career at Norton Rose Fulbright. Pat, all the very best at your new firm and in your new role.

### Varsha Sookdhaw

Varsha was promoted to head of the CDH IRC in February 2022. Varsha previously worked as the knowledge and information specialist at the CDH IRC.

### Karabo Mashalane

Karabo Mashalane – Karabo Mashalane joined ENSafrica, Johannesburg in March 2022 as information specialist. Karabo was previously at Lawtons, Johannesburg.

### Sharon Pather-Nagy

Sharon joined Webber Wentzel, Johannesburg, in November 2021. Sharon was previously at Bowmans and prior to that at Norton Rose Fulbright, Durban, for eight years

Our sincere congratulations to all. Wishing you all the best in your new position!

### Submit your people on the move announcement

A new hire, promotion, accolade and showcase your people.

Email: [editor@osall.org.za](mailto:editor@osall.org.za)

All listings are subject to approval

## Publications Noted

### By Pieter du Plessis Stellenbosch University

#### AALL Spectrum 2021: Vol. 26 Iss. 2

Hook, P. A Framework for Understanding, Using & Teaching Litigation Analytics: Essential Concepts for Students, Lawyers, and Legal Information Professionals: p. 20

Koppang, D. Law Librarians Are Data Science Specialists Technology: p. 4

Megerman, S. Breaking down "Othering" within Law Librarianship Community: p. 38

#### AALL Spectrum 2021: Vol. 26 Iss. 3

Childs, M. et al. The Great Resignation: Finding Success in a New Job Business Edge: p. 56

Compensation, Budgets & Staffing in a New Era for Law Libraries: p. 48

Golsby, K. Impostor Syndrome in the Law Library Profession: What It Is and Strategies for Tackling the Issue Head on: p. 20

Jefferson, J. Coming Soon to a Device near You: Using Technology to Expand Library Programming Technology: Talking Tech: p. 38

Joyner, Z. & Gabriel, R. Equity & Inclusion in Remote Instruction Community: Voices across the Spectrum: p. 44

Rodriguez, M. & Li, S. Law Librarians & Judicial Clerkships: An Essential Partnership for Teaching & Learning: Key Teaching Methods and Training Programs That Academic and Court Law Librarians Can Use to Successfully Prepare Law Students for Judicial Clerkships: p. 24

Williams, A. Leading Remote Teams: Tips and Best Practices for Providing a Structure to Address Challenges, Minimize Failures, and Create Successes: p. 12

#### Canadian Law Library Review 2021: Vol. 46 Iss. 4

Garingan, D. Advanced Technologies and Algorithmic Literacy: Exploring Insights from the Legal Information Profession: p. 10

Viselli, L. Artificial Intelligence and Access to Justice: A New Frontier for Law Librarians: p. 17

#### Computers in Libraries 2022: Vol. 42 Iss. 1

Breeding, M. How to Secure Library Systems from Malware, Ransomware, and Other Cyberthreats: p. 20

Cervone, H. Top Recommendations for Updating Your Library's IT Security Plan: p. 4

#### Computers in Libraries 2022: Vol. 42 Iss. 2

Donovan, A. Building the Website of the Future In-House: p. 4

**Computers in Libraries 2022: Vol. 42 Iss. 3**

Bond, M. & Kovalsky, E. Long Overdue: Crafting Library Notices for a Productive User Experience: p. 15  
 King, D. Five Ways to Up Your Library's Mobile Game: p. 4  
 Weldon, L. Using Zoom to Support Literacy Instruction: p. 32

**Computers in Libraries 2022: Vol. 42 Iss. 4**

Breeding, M. Benefits and Challenges for Streaming Media in Libraries: p. 9  
 Butler, E. et al. How to Produce Effective How-To Library Videos: p. 4  
 Story, D. Sonic Opportunities: Libraries and Podcasting: p. 4

**International Journal of Legal Information 2021: Vol. 49 Iss. 3**

Fuentes, J. Interruption of a Presidential Press Conference by Some Television Broadcast Stations: Censorship or a Valid Innovative Measure to Combat Fake News? p. 171

**International Journal of Law and Information Technology 2021: Vol 29. Iss. 3**

Iaia, V. The Remodelled Intersection between Copyright and Antitrust Law to Straighten the Bargaining Power Asymmetries in the Digital Platform Economy: p. 169  
 Mishra, S. The Dark Industry of Data Brokers: Need for Regulation? p. 395  
 Nwafor, I. AI Ethical Bias: A Case for AI Vigilantism (Allantism) in Shaping the Regulation of AI: p. 225  
 Sia, S. et al. Fired for Facebook...Terminated for Tinder: Dismissal for Social Media Misconduct in New Zealand: p. 204

**International Journal of Law and Information Technology 2021: Vol 29. Iss. 4**

McLachlan, S. Smart Automotive Technology Adherence to the Law: (De)Constructing Road Rules for Autonomous System Development, Verification and Safety: p. 255  
 Okonkwo, I. NFT, Copyright and Intellectual Property Commercialization: p. 296

**Journal of Library Administration 2022: Vol. 62 Iss. 1**

Altman, A. Library Technology, and Its Perceptions at Small Institutions of Higher Education: The COVID-19 Factor: p. 67  
 Deng, L. The Pathway to Success: Facilitating First-Generation Student Learning in Academic Libraries Through Cross-Campus Collaborations: p. 1  
 Detmering, R. Finding a New Fit for Student Success: Librarians as Agents of Teaching Innovation and Institutional Change: p. 947

**Journal of Library Administration 2022: Vol. 62 Iss. 2**

Glusker, A. et al. "Viewed as Equals": The Impacts of Library Organizational Cultures and Management on Library Staff Morale: p. 153

Schlak, T. Leadership and Social Capital: What Library Leaders Need to Know about Trust, Values, and Bridge Building: p. 235  
 Zaugg, H. et al. Closing the Loop: Building a Culture of Assessment in Academic Libraries: p. 266

**Journal of Library Administration 2022: Vol. 62 Iss. 3**

Adeogun, M. Increasing Patron's Outreach and Engagement through Relationship Marketing: A Case Study: p. 359  
 Gupta, N. & Chakravarty, R. Deciphering the Status of Library and Information Science Research in BRICS Nations: A Research Visualization Approach: p. 404  
 Michalak, R. & Rysavy, M. Who is Using What, Where? An Analysis of Stakeholder Usage of Services and Collections during the COVID-19 Pandemic: p.376

**Journal of Library Administration 2022: Vol. 62 Iss. 4**

Bresnahan, M. Library Diversity and Inclusion Statements in Action: p. 419  
 Falcone, A & Fontes McCartin, L. Strategies for Retaining and Sustaining the Academic Librarian Workforce in Times of Crises: p. 557  
 Petropoulos, J. Contextualizing Inclusivity in Terms of Language: Distinguishing Librarians from "Library Staff": p. 535  
 Wright, J & Da Silva, N. Job Characteristics and Job Engagement: A Two-Wave Study among Library Employees: p. 465

**Journal of Academic Librarianship (Online) 2022: Vol. 48 Iss. 1**

Bowles-Terry, M. & Sobel, K. Librarians as faculty developers: Competencies and recommendations  
 Goodsett, M. Going digital: Strategies for transitioning a conference to an online format

Natal, G. & Saltzman, B. Decisions, decisions, decisions: decision fatigue in academic librarianship  
 Villagran, M. & Martin, L. Academic librarians: Their understanding and use of emotional intelligence and happiness

**Journal of Academic Librarianship (Online) 2022: Vol. 48 Iss. 2**

Goss, H. Student Learning Outcomes Assessment in Higher Education and in Academic Libraries: A Review of the Literature  
 Gupta, V. & Rubalcaba, L. University libraries as open innovation partners: Harnessing hidden potential to foster global entrepreneurship  
 McKinnon, D. & Turp, C. Are library vendors doing enough to protect users? A content analysis of major ILS privacy policies

**Journal of Academic Librarianship (Online) 2022: Vol. 48 Iss. 3**

da Silva, J. & Kimotho, S. Signs of divisiveness, discrimination and stigmatization caused by Jeffrey



Beall's "predatory" open access publishing blacklists and philosophy  
 Park, E. Expanding Reference through Cognitive Theory of Multimedia Learning Videos

**Journal of Academic Librarianship (Online) 2022: Vol. 48 Iss. 4**

Ashiq, M. Transformation of libraries during Covid-19 pandemic: A systematic review  
 Chen, J. University librarians' perspectives on an importance-performance analysis of authentication system attributes and their attitudes towards authentication log visualization  
 Getgen, C. Cultural humility in the LIS profession  
 Hodge, M. First-generation students and the first-year transition: State of the literature and implications for library researchers  
 Mizrahi, D. & Salaz, A Reading Format Attitudes in the Time of COVI  
 Reed, K. Crisis Librarianship: An Examination of Online Librarianship Roles in the Wake of the COVID-19 Pandemic

**Journal of Librarianship and Information Science 2022: Vol. 54 Iss. 1**

McBurney, J. & Kubas, A. Limitations to success in academic data reference support: p. 121  
 Solomon, Y. & Bronstein, J. The information-gathering practice of liberal professionals in a workplace setting: More than just seeking information: p. 54

**Journal of Librarianship and Information Science 2022: Vol. 54 Iss. 2**

Khan, A. Towards developing library and information science practicum supervision competency framework: p. 163  
 Mishra, S. Prison libraries serving the 'whole person': A qualitative study: p. 284  
 Thorpe, C. & Gunton, L. Assessing the United Nation's Sustainable Development Goals in academic libraries: p. 208

**Journal of Librarianship & Scholarly Communication (Online) 2021, Vol. 9 Issue 1**

Dudley, R. The Changing Landscape of Open Access Publishing: Can Open Access Publishing Make the Scholarly World More Equitable and Productive?

Llebot, C & Gascho Rempel H. Why Won't They Just Adopt Good Research Data Management Practices? An Exploration of Research Teams and Librarians' Role in Facilitating RDM Adoption.  
 Thornton, J. & Brundy, C. Elsevier Title Level Pricing: Dissecting the Bowl of Spaghetti

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Callister, P. & Neacsu, D. An Ecological and Holistic Analysis of the Epistemic Value of Law Libraries Symposium: Law Libraries Are "Knowledge Institutions Supporting Democracy": p. 241

Emerson, A. A Place of One's Own: How Law Libraries Support Democracy by Protecting Citizens' Right to Read: p. 319  
 Phillips, K. An Informal Exploration of How Academic Law Libraries Curate Research Guides to Support Democracy, Rule of Law, and the Legal System: p. 339

**Legal Information Management 2022: Vol. 22 Iss. 1**

Intahchomphoo, C. The Evolution of Data and Freedom of Expression and Hate Speech Concerns with Artificial Intelligence: p. 45  
 Wiggers, G. Exploration of Domain Relevance by Legal Professionals in Information Retrieval Systems Legal Informatics: p. 49

**Legal Reference Services Quarterly 2021: Vol. 40 Iss. 4**

Chang, C. Improving Access to Free Online Legal Information through Universal Design: User Personas, User Journeys, a Proposal, and a Prototype: p. 199

**Library Leadership and Management (Online) 2022: Vol. 36 Iss. 1**

Palumbo, L. A View from the Top: Library Leaders' Predictions for the Future of Science Liaison Librarianship.  
 Peper, M. A Comprehensive Survey of Research Library Organizational Structure

**Library and Information Science Research (Online) 2022: Vol. 44 Iss. 2**

Gross, M. Librarian views of the ACRL Framework and the impact of covid-19 on information literacy instruction in community colleges.  
 McBride, M. & Abramovich, S. Crossing the boundaries through OER adoption: Considering open educational resources (OER) as boundary objects in higher education  
 Uslu, N & Durak, H. The relationships between university students' information-seeking strategies, social-media specific epistemological beliefs, information literacy, and personality traits

**Reference Librarian 2022: Vol. 63 Iss. 1-2**

Adams, A. A Peer-led Database Training Program to Improve Reference Service: p. 29  
 Aytac, S. & Mizrahi, D. The Mindfulness Framework for Implementing Mindfulness into Information Literacy Instruction: p. 43

**Various Journal articles (2022)**

Abrigo, C. & Torres, E. Face-to-face with the new normal: libraries' readiness and perspectives toward the changing service environment. *Library Management*: 43(3-4), pp. 280-295

Aslam, M. Changing behavior of academic libraries and role of library professionals. *Information Discovery and Delivery*: 50(1), pp. 54-63

Chisita, C.T. & Ngulube, P. A framework for librarians to inform the citizenry during disasters: Reflections on the COVID-19 pandemic. *Jamba: Journal of Disaster Risk Studies*: 14(1), pp. 1-11

Decker, E.N. & Chapman, K. Launching chat service during the pandemic: inaugurating a new public service under emergency conditions. *Reference Services Review*: 50(2), pp. 163-178

Dhar, P. & Gayan, M.A. A Webometric Study of Selected International Library Association Websites: An Evaluative Study. *DESIDOC Journal of Library and Information Technology*: 42(3), pp. 185-190

Fernandez-Molina, J. et al. Copyright literacy and LIS education: analysis of its inclusion in the curricula of master's degree programs. *Heliyon*: 8(1)

Figuroa, M. & Shawgo, K. "You can't read your way out of racism": creating anti-racist action out of education in an academic library. *Reference Services Review*: 50(1), pp. 25-39

Gasparini, A. & Kautonen, H. Understanding Artificial Intelligence in Research Libraries: An Extensive Literature Review. *LIBER Quarterly*: 32(1), pp. 1-36

Kharitonova, Y. & Sannikova, L. Digital transformation of legal education. *Medicine Law & Society*: 15 (1), pp.47-72

Kim, R. Under The Law: Banning books: Unlawful censorship, or within a school's discretion? *Phi Delta Kappan*: 103(7), pp. 62-64

Nelsen, K. et al. Imperfect and Flexible: Using Trauma-Informed Practice to Guide Instruction. *Portal-Libraries and the Academy*: 22 (1), pp.177-197

Niebuhr, F. et al. Healthy and Happy Working from Home? Effects of Working from Home on Employee Health and Job Satisfaction. *International Journal of Environmental Research and Public Health*: 19(3),1122

Panda, S. & Chakravarty, R. Adapting intelligent information services in libraries: a case of smart AI chatbots. *Library Hi Tech News*: 39(1), pp. 12-15

Sayles, S. & Burroughs, L.C. When the World Shuts Down: Collections Access and Interpretation in a Time of COVID. *Journal of Archival Organization*: 17(3-4), pp. 227-233

Soga, L.R. Unmasking the other face of flexible working practices: A systematic literature review. *Journal of Business Research*: 142, pp. 648-662

## Upcoming Event



The SAOUG and OSALL are pleased to present the **15<sup>th</sup> International SAOIM** (Southern African Online Information Meeting). The conference provides a forum for the exchange of information on current developments, applications and opportunities in the expanding field of online information.

As with the previous SAOIM conferences, the aim of the 15th International SAOIM is to provide insight into the exciting extent of growth and activity taking place in the information industry. Coverage will include not only the traditional online systems and services, but also latest areas of information transfer and exchange.

**08 - 10 June 2022, CSIR International Convention Centre (ICC) Pretoria, South Africa**

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### About The Editor

Louis Podbielski was the managing editor at Juta, with ten years' law reporting experience, when he was head-hunted by LexisNexis.

There he spent four years pushing the boundaries of legal tech, using artificial intelligence and analytics to innovate cutting-edge case law products and features.

No-one can match Louis' wealth of experience or his passion for case law and for serving the legal community.



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- Recent cases neatly categorized under topics with concise keywords
- Paragraph references and links to the full judgments
- Simple, easy and quick to use (no fancy or complicated functions).





**OSALL networking events held in February and May 2022**

OSALL held a virtual networking breakfast on 25 February 2022. The art of recalibration was presented by Erik Kruger. Erik shared his effectiveness relating to resilience and how we can position ourselves for success in 2022 and beyond. In a world where there's just way too much content, it is overwhelming the amount of information that we need to consume every single day.

Erik says:

Too often, because of what happens around us, we are forced into a corner. Into survival mode. This in itself isn't a problem except because survival mode can become an accepted way of operating in the world. We lose our edge, our fight, our bite. As Seth Godin would say – survival is not enough

Erik challenges you to rise to the level of your challenges and then beyond. He encourages intention, and the ability to recalibrate how you think, feel, and act.



The OSALL annual workshop was held on the 12 May 2022 virtually. The title of the workshop: Digitisation of library materials and its legal implications by Nellie Somers is a senior information and preservation officer at the Killie Campbell in Kwazulu Natal. Digitisation is the practice of converting physical information into a digital (computer-readable format), by using digital technologies to modify the existing structure by enhancing the efficiency of an organizational process and fostering reliability, and quality.

Nellie took us down a practical journey on the processes and the challenges involved in digitisation.

Digitisation certainly has its advantages and must be considered with care and clear goals.

Nellie's fascinating worklife:

[KwaZulu-Natal - A souvenir edition of The Natal Mercury has returned home after 112 years of travelling the globe.](#)

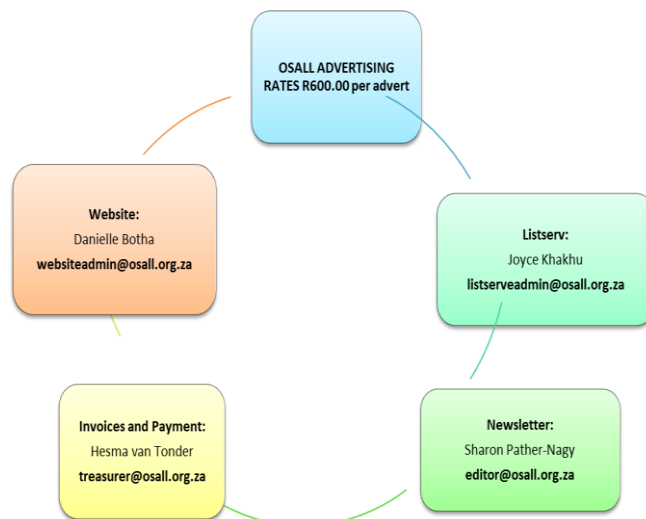
[Could this be Durban's oldest tree?](#)

Nellie Somers with her Librarian of the year award, in 2009



UKZN Librarians Mrs Catherine Dubbeld (l) and Mrs Nellie Somers with their awards.

**OSALL contact information**



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